



Safe

- We always make safety our top priority
- We make sure safety is always front of mind
- We believe safety is everyone's responsibility
- We ensure our equipment is well-maintained
- We ensure our training is up-to-date



Open

- We are attentive, receptive and proactive.
- We value and encourage diversity amongst our people and diversity of opinion.
- We build trusting relationships with our customers, suppliers and colleagues.
- We are not afraid to ask for help and we do what we can to support one another.
- We foster a healthy working environment where anyone can talk to anyone, and visitors are made to feel welcome.



Responsible

- We are reliable and deliver on our promises.
- We take pride in our work and always work with integrity.
- We understand our customers and help them to succeed.
- We care for each other and build a strong community at work.
- We take responsibility for our own actions. If mistakes are made, we don't hide the problem – we work together to find a solution.



Inventive

- We keep an open mind and encourage fresh thinking.
- We encourage and empower all employees to grow and realise their potential.
- We are willing to help, listen and learn.
- We work tirelessly to overcome challenges.
- We are innovative in finding new and better ways of doing things.